

Cancellation & Refund Policy – LearnAcadMe

At LearnAcadMe, we aim to provide high-quality educational content and a smooth learning experience. This Cancellation & Refund Policy outlines the terms under which users may cancel their enrollment or request a refund.

1. Course Enrollment Cancellation

Users may cancel their course enrollment within 24 hours of purchase if they have not accessed more than 10% of the course content.

After 24 hours, cancellation requests are not guaranteed and will be reviewed on a case-by-case basis.

2. Refund Eligibility

Refunds may be granted under the following conditions:

a. Instant Refund Window

You are eligible for a full refund if:

The request is made within 7 days of purchase, and

You have not completed more than 20% of the course or learning materials.

b. Technical Issues

Refunds may be allowed if:

The course content is inaccessible due to technical issues caused by LearnAcadMe, and

The issue cannot be resolved within a reasonable time.

c. Duplicate Payments

If a user is charged twice for the same product, a full refund will be issued upon verification.

3. Non-Refundable Situations

Refunds will not be provided in the following cases:

The user has completed more than 20% of the course.

The refund request is made after 7 days of purchase.

Discounts, promotional offers, or special-price enrollments.

Failure to complete a course due to personal circumstances (unless approved for exceptional cases).

4. Subscription Plans (if applicable)

Subscriptions may be canceled at any time, but fees already paid are non-refundable.

Access will continue until the end of the billing cycle.

6. Processing Time

Approved refunds will be processed within 7–10 business days.
Refunds will be returned to the original payment method.

7. Changes to This Policy

LearnAcadMe reserves the right to modify this policy at any time. Updated versions will be posted on this page with the effective date.